

Amber Holm

Eden Prairie, MN 55347

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EDUCATION

Bachelor of Chemical Engineering, Honors

University of Minnesota-Twin Cities, Minneapolis, Minnesota

Awards: Presidential Scholarship Award

September 2023 – May 2027

PROFESSIONAL EXPERIENCE

Emerson Automation Solutions | Engineering Product Management Intern

Shakopee, MN | May 2025 – August 2025

- Built and optimized Oracle Analytics dashboards and data flows to support product decision-making
- Analyzed competitor Ethernet APL devices and synthesized insights for cross-functional teams
- Coordinated testing and validation for new digital tools, ensuring smooth rollout and positive user experience
- Collaborated with engineering, marketing, and product teams to support product lifecycle initiatives

CRM Management and B2B Lead Generation | SkyRockRidge LLC

Eden Prairie, MN | June 2026 – Present

- Identified and contacted 100+ leads per week, achieving an 11% connection rate
- Used AI tools and VBA scripting to improve the CRM process, cutting operational overhead by 2x

Vantix Strategies | Software Engineering Intern

Remote | June 2026 – Present

- Collaborated with the Vantix engineering team to build and ship software features for a Next.js marketing platform, using Claude Code and other AI coding tools to accelerate development
- Learned Git/GitHub version control and core software engineering practices by contributing directly to the production Next.js codebase
- Gained hands-on experience with cloud deployment by building and running CI/CD workflows through GitHub Actions

Panera Bread | Team Lead

Chanhassen, MN | March 2021- Present

- Supervise daily operations, ensuring high-quality service and efficient workflows
- Train and onboard new employees, improving team performance and consistency
- Lead customer service initiatives that strengthened brand reputation and increased customer satisfaction
- Manage fast-paced, customer-facing environments with strong communication and leadership

VOLUNTEER EXPERIENCES

Chemical Engineering Student Ambassador

2025-2026

- Lead Department Discussion on student life and policies with department directors and professors
- Attend events on behalf of CEMS and represent the department to prospective students

The Prop Shop

2016-2026

- Organized and sorted donated materials for community distribution
- Improved sales-floor layout and efficiency through coordinated volunteer efforts

Gamma Phi Beta Sorority Recruitment Chair

2024-2026

- Served on the matching and tracking team to pair and optimize recruitment success of over 300+ young women
- Organized recruitment operations and led in the training of new recruiters

SKILLS

Technical: Data Analysis, Oracle Analytics, Microsoft Excel, Project Coordination, Process Improvement, Customer Experience, Cross-functional Collaboration, SQL, Python, VBA, AI coding/implementation, Rojo