

Amber Holm

Eden Prairie, MN 55347
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EDUCATION

Bachelor of Chemical Engineering, Honors

September 2023 – May 2027

University of Minnesota-Twin Cities, Minneapolis, Minnesota

Related Coursework: Honors General Chemistry I & II, Honors Calculus I, Calculus II / III / IV, Honors Cinema, Physics I & II, Honors Chemistry Lab I & II, Organic Chemistry I / II, Organic Chemistry Lab, Kinetics / Thermodynamics / Statistical Mechanics

Awards: Presidential Scholarship Award

PROFESSIONAL EXPERIENCE

Emerson Automation Solutions | Engineering Product Management Intern

Shakopee, MN | May 2025 – August 2025

- Built and optimized Oracle Analytics dashboards and data flows to support product decision-making
- Analyzed competitor Ethernet APL devices and synthesized insights for cross-functional teams
- Coordinated testing and validation for new digital tools, ensuring smooth rollout and positive user experience
- Collaborated with engineering, marketing, and product teams to support product lifecycle initiatives

CRM Management and B2B Lead Generation | SkyRockRidge LLC

Eden Prairie, MN | August 2026 – Present

- Identified and contacted 100+ leads per week with a x% connection rate
- Used AI and VB to improve the CRM tool and process reducing overhead by 60%
- Increased commercial revenue YoY by TBD%
- Doubled and converted the overall revenue

Laboratory Teaching Assistant | University of Minnesota

Minneapolis, MN | August 2026 – Present

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Panera Bread | Team Lead

Chanhassen, MN | March 2021- Present

- Supervise daily operations, ensuring high-quality service and efficient workflows
- Train and onboard new employees, improving team performance and consistency
- Lead customer service initiatives that strengthened brand reputation and increased customer satisfaction
- Manage fast-paced, customer-facing environments with strong communication and leadership

VOLUNTEER EXPERIENCES

Chemical Engineering Student Ambassador

2025-2026

- Lead Department Discussion on student life and policies with department directors and professors
- Attend events on behalf of CEMS and represent the department to prospective students

The Prop Shop

2016-2024

- Organized and sorted donated materials for community distribution
- Improved sales-floor layout and efficiency through coordinated volunteer efforts

EXTRACURRICULAR ACTIVITIES

- Gamma Phi Beta Member, 2023-present
- Key club member, 2019-2023
- Friends Forever club member, 2019-2020
- Spanish club executive, 2021-2023
- Varsity level figure skating, 2019-2023
- Interact Club member, 2019-2023
- Panera employee, 2021-present
- Babysitter/mothers helper 2015-present
- National Charity League member 2017-2023

SKILLS

Technical: Data Analysis, Oracle Analytics, Microsoft Excel, Project Coordination, Process Improvement, Customer Experience, Cross-functional Collaboration, SQL, Python